

Wissam

Electronics Design And
Manufacturing

Profile



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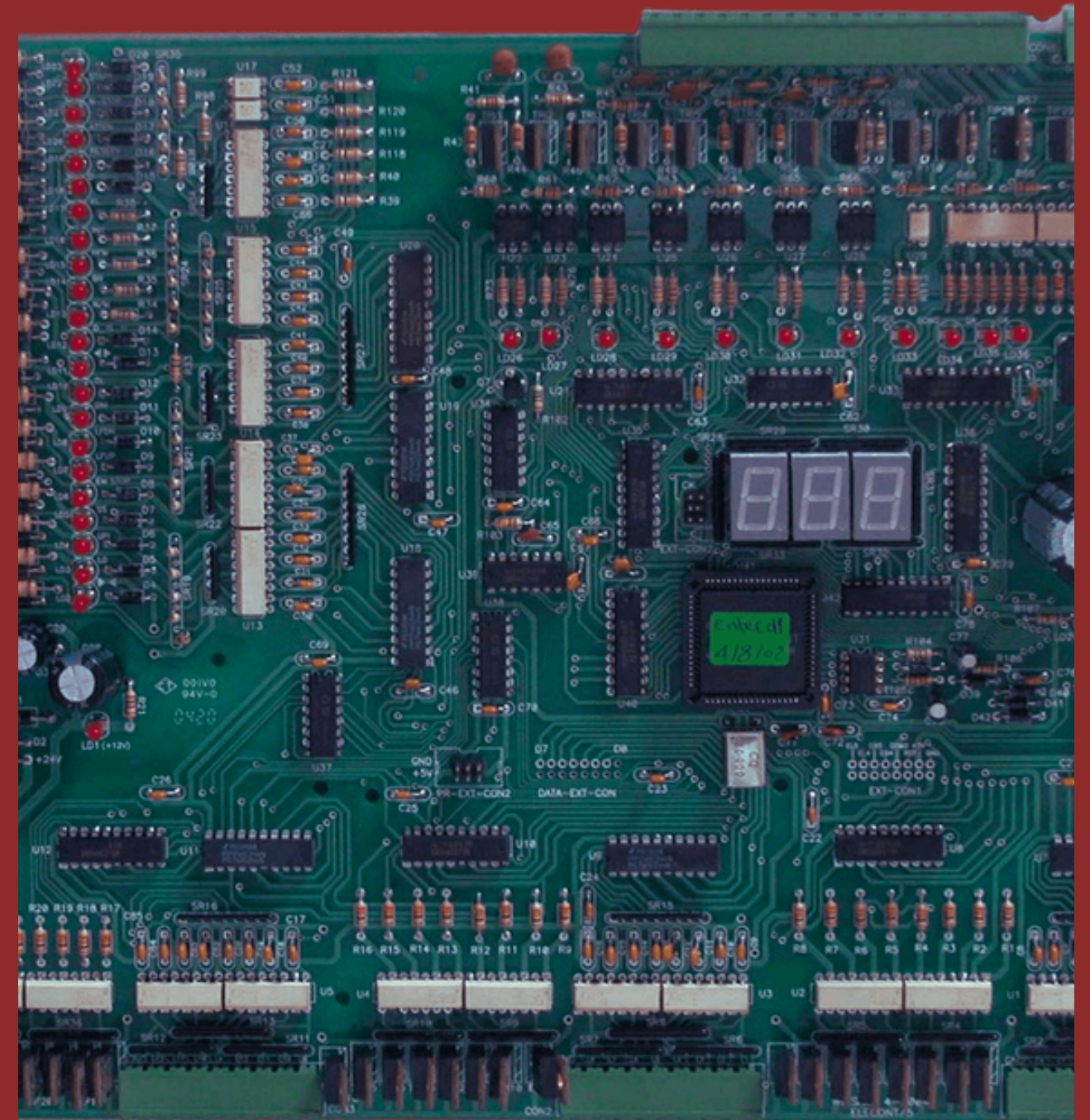
 23 Amer St., 7th Floor, Dokki, Giza, Egypt

About Company

Founded in 1991, Wissam is a leading Egyptian manufacturer of smart electronic solutions, and the first to develop a fully integrated queue management system in Egypt. Over the past three decades, we've delivered reliable, high-quality systems including digital displays, exchange rate boards, elevator control panels, and industrial automation solutions.

As both designers and manufacturers, we ensure consistent quality, performance, and full customization.

Wissam has been ISO 9001 certified since 2008, reflecting our commitment to innovation and customer satisfaction.



Vision

To lead the region in smart, innovative electronic systems by delivering future-ready solutions that elevate efficiency, enhance customer experiences, and set new standards of quality, reliability, and technological excellence.



Mission

To engineer high-quality, innovative electronic Systems that Obtaining customer satisfaction, streamline Operations, and elevate service standards—while providing flexible, customizable, and cost-effective solutions that meet the needs of organizations of all sizes.



**Innovative
Design**

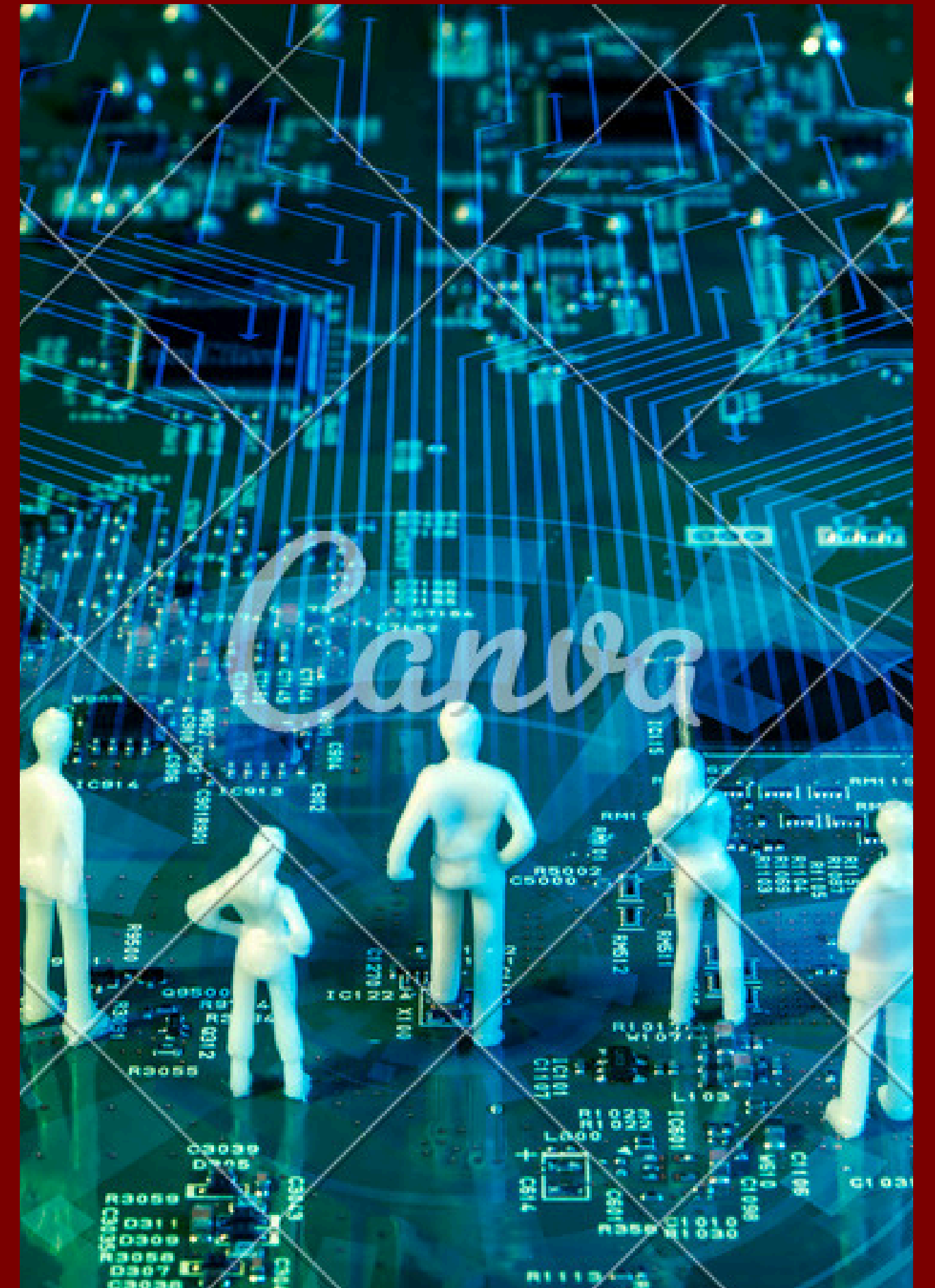


**Precision
Manufacturing**



Why Wissam?

- 30+ years of manufacturing and engineering expertise
- First Egyptian-made queue management system
- ISO-certified production and quality processes
- 100% customizable solutions
- Thousands of successful installations
- Strong support, monitoring, and after-sales service



Our Products

Wissam delivers a complete suite of queue management and customer-service enhancement solutions, including:

Queuing Management System

Exchange Rate Display Screen

Population Census Display Board

Elevator Controller and Displays

Indoor / Outdoor Screens

OUR PRODUCTS

Queue Management System (QMS)

A fully integrated solution designed to optimize customer flow, reduce waiting time, and enhance service experience.

Key Components:

- Ticket Dispenser
- Counter Display Units
- Main Hall Display
- QMS Software Dashboard
- Mobile Integration (Optional)

Features:

- Multi-branch connectivity
- Customizable service flow
- Real-time monitoring
- Advanced reporting & analytics
- Supports Arabic/English



OUR PRODUCTS

Exchange Rate Display Boards

Electronic boards designed for banks, exchange offices, and financial institutions.

Features:

- High-brightness LED modules
- Real-time update interface
- Multi-currency layouts
- Wall-mounted or stand-alone options



OUR PRODUCTS

Indoor / Outdoor Screens

Commercial-grade digital display screens engineered for 24/7 performance.

Features:

- High definition / Full HD / 4K
- Weatherproof options (for outdoor)
- Custom sizes available
- Network content management



OUR PRODUCTS



Elevator Control Panels & Displays

Control units manufactured with industrial-grade electronic components.

Features:

- LED/LCD display options
- Custom faceplate and interface
- Smooth connectivity with elevator systems

OUR PRODUCTS



Population Census Display Board

Large-format displays used for real-time population data visualization.

Features:

- Multi-digit LED configuration
- Robust metal enclosure
- Remote update system

The Process



1. Consultation & Analysis

Understanding client needs, workflows, and service pain points.

2. System Design

Customizing a scalable Electronics System Models aligned with operations.

3. Installation & Integration

Deploying hardware & software with seamless connectivity across another systems.

4. Training & Enablement

Providing training for staff to ensure perfect system usage.

5. Monitoring & Support

Real-time system monitoring with continuous maintenance and updates.

6. Performance & Reporting

Providing advanced analytics for service quality, employee efficiency, and customer satisfaction.

Areas of Specialization

Queue Management Systems

Indoor & Outdoor Display Screens

Exchange Rate Display Boards

Industrial Automation & Custom Electronic
Solutions

Population Census Display Boards

Elevator Control Panels & Screens

Sectors We Support



Hospitals

Banks

Insurance

Retail

Clinics

Embassies

Telecom

**Public Service
Centers**

Our Clients

Wissam proudly serves a wide and diverse portfolio of leading organizations across multiple sectors. Our system and digital service solutions are trusted by institutions that prioritize efficiency, customer satisfaction, and operational excellence.



Our Goals

- Deliver innovative and future-ready electronic solutions.
- Provide high-quality, reliable products through in-house design and manufacturing.
- Offer customized systems that fit client needs and budgets.
- Enhance customer experience and service efficiency.
- Maintain continuous improvement and world-class quality standards (ISO 9001).
- Expand our technology portfolio across queue management, digital displays, and automation.



Achievement

- 1** First company in Egypt to build a full electronic queue management system
- 2** Serving major banks, healthcare institutions, telecom centers, and government entities
- 3** ISO 9001 certified since 2008
- 4** Over 30 years of manufacturing and engineering expertise
- 5** Thousands of successful installations across Egypt and the region
- 6** Proven reliability with customizable systems tailored to every industry

Contact us

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